

Reliable alerting and anywhere incident response for Microsoft System Center



Reliable notifications with tracking & escalations

- Automated & targeted 24x7 and on-call notifications
- Voice, text, email, push and IM alert notifications
- Notifications with real-time tracking and escalations
- Integrated follow-the-sun and on-call team scheduling
- Delivery of critical information to the right people
- Native mobile app for OpsMgr alert management



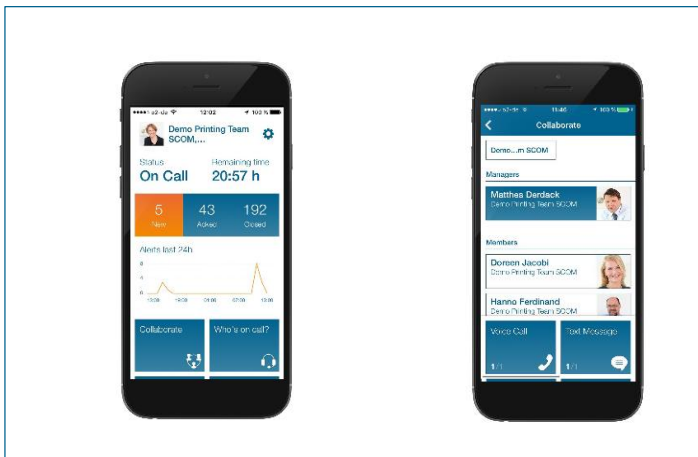
Communications & anywhere incident management

- Incident notifications via voice, text, IM and push with tracking and escalation
- Anywhere service alerts & incident management
- Mobile activity approvals and more
- User notifications on resolution progress
- Adds communication capabilities to Service Manager



Anywhere troubleshooting & resolution

- Remedy problems through app-enabled runbooks
- Start IT automation tasks from anywhere
- Adds notifications via voice, text, IM, email and push to Orchestrator
- UC notification workflows for runbooks



Matthes Derdack No reply n/a

Notification	Time Sent	Status
SMS	5/11/2012 4:13:32 PM	Delivered
Voice-Call (Mobile)	5/11/2012 4:15:33 PM	Failed
Smart App (WP)	5/11/2012 4:15:51 PM	Buffered

