

10x faster Incident Response & Resolution

Derdack offers notification solutions that automate your critical communication workflows and that increase efficiency and transparency of incident communication. By adding this kind of intuitive and very modern communication layer on top of any event generating infrastructure you profit from some of the following benefits:

10X FASTER INCIDENT RESPONSE

Automating of manual processes and adding reliable alerting via mobile app, Voice, SMS/text, IM and email including acknowledgments and escalations.

60% REDUCED DOWNTIMES

Increased accountability and transparency incl. ad-hoc collaboration, via chat or conference bridge, facilitates immediate stakeholder and subject-matter-expert consultation and quick decision making

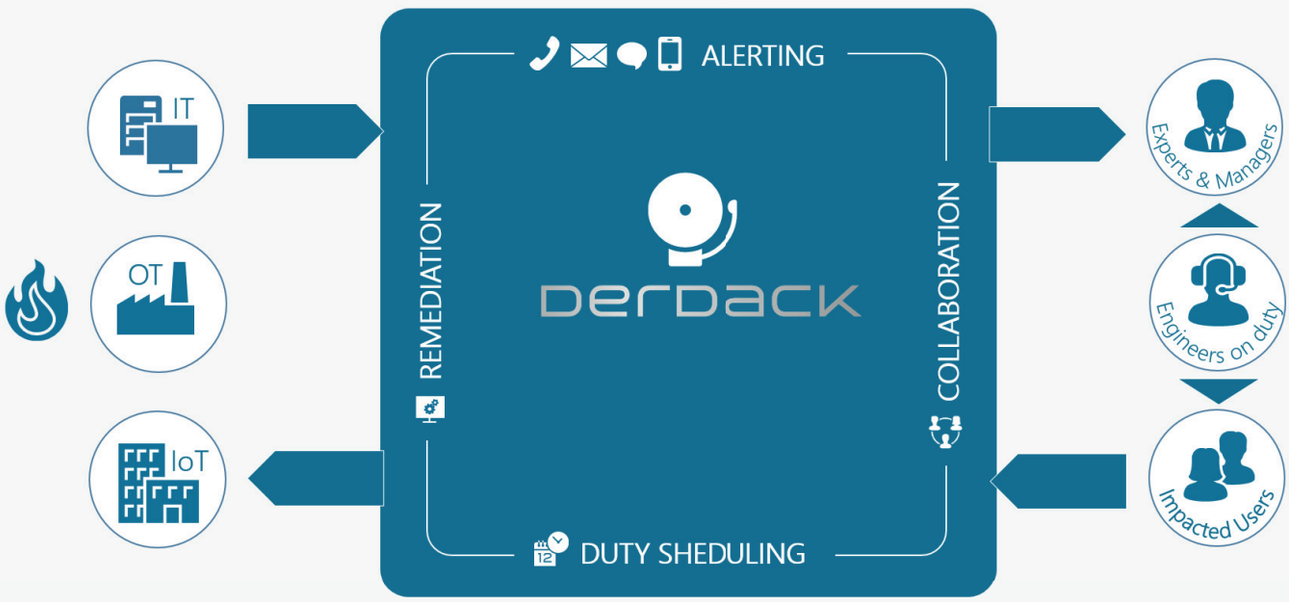
NOISE FILTERING – UP TO 95% LESS FALSE ALARMS

Avoiding alert fatigue through targeted communication and automated routing of alerts to responsible/available staff. No more broadcast dilemmas. Easy to use built-in duty scheduling.

VERY LOW TOTAL-COST-OF-OWNERSHIP

Simple, transparent, user-based license model. No licensing based on data sources or event processing. Consolidated communication workflows across different systems.

Empowering operations teams to effectively respond to unexpected incidents



enterprisealert®

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