

WORKING AT AN INNOVATIVE SOFTWARE COMPANY

Derdack designs enterprise-class software for automated, reliable & auditable notifications via voice, text, push, IM, email & smartphone apps for a truly mobile incident response. Enterprise Alert helps large enterprises & global services organizations in over 50 countries to automate & centralize alert notification processes, to reliably distribute critical information to the right people & to respond to critical incidents & emergency situations before they can impact business continuity & customer service levels.



Working at Derdack

In the beautiful and historic city of Potsdam, close to the buzzing metropolis of Berlin, Derdack offers a unique working experience. Derdack people work with and for international customers and enjoy an international and innovative team. The potential of communications technology is unlimited, and you can be part of shaping its future by joining our young, dynamic team! Derdack offers a professional but personal environment that's both stimulating and rewarding. Teamwork and mutual support play a fundamental role in the way we work together.

Dynamic

Innovative Teamwork



What we offer

Internship projects are based on an applicant's knowledge and passion. They are always fully integrated with Derdack's strategic or operational goals at the time and designed as full projects that allow an intern to go through the full cycle incl. seeing the project go live. Derdack also offers interns the opportunity to apply for a full time contract with the German HQ or the US sub (Virginia based) if experience, knowledge, interest and timing align.

Internship Areas and Sample Projects

Derdack offers internships in the following areas and departments:

- Operations/Business Development
- Sales/Customer Service/ Solution Consulting
- Communications/Social Media
- Project Management/Event Marketing

- IT/Research & Software Development

Sample Projects:

- Creating communication plans and content for Derdack's various Social Media channels
- Creating demo videos for product training & easy product access incl. distribution
- Revise/Create and execute training program for Derdack Partners
- Setting up an event series to accompany a major product launch (remote and on-site)
- Conduct surveys with Derdack customers and partners on various topics (incl. survey creation, analysis and recommended actions)
- Market entry strategies for various offerings and services
- Alternative and innovative mobile app push technologies
- Systems interoperability and integration (Derdack, Oracle, IBM, etc.)
- Cloud service developments

General Requirements

- Experience in and/or passion for one of the above areas
- Language Requirements: German or English (both native or fluent)
- General experience in business administration/marketing or computer science and at least 2 years of completed studies
- Passion for technology and ability to create technical content for our Social Media/Marketing/Customer Service internships
- Skills in planning, organizing and coordinating various resources for our Events internship
- Excellent communication skills and structured approach for getting things done for our Operations/Events/BD/CS internships
- Good negotiation skills and ability to translate technical values for our Sales and Customer Service Internships
- Excellent team player and team communication skills for all internships
- Basic software development skills, i. e. knowledge of object oriented programming for our IT/Research & Software Development internships

Our headquarter

Friedrich-Ebert-Strasse 8
14467 Potsdam, Germany



Preferred Start Date

Flexible

Length of Internship/Project

Minimum 3 months, preferably 6 months or longer

Interested in Interns from

All countries

Further Information

www.derdack.com



Your personal contact

If you would like to apply for one of our internships, please contact:

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