



# 10x faster Incident Response and Resolution for your IT & OT

## Alerting



Reliable, real-time, mobile, automated, targeted, voice, text, push, email & IM, tracking and escalations, meaningful alerts.

## Collaboration



Who is on call?, connect to experts (skill-based), ad-hoc phone conferences, call bridging & transfer, one-touch communications.

## Duty Scheduling



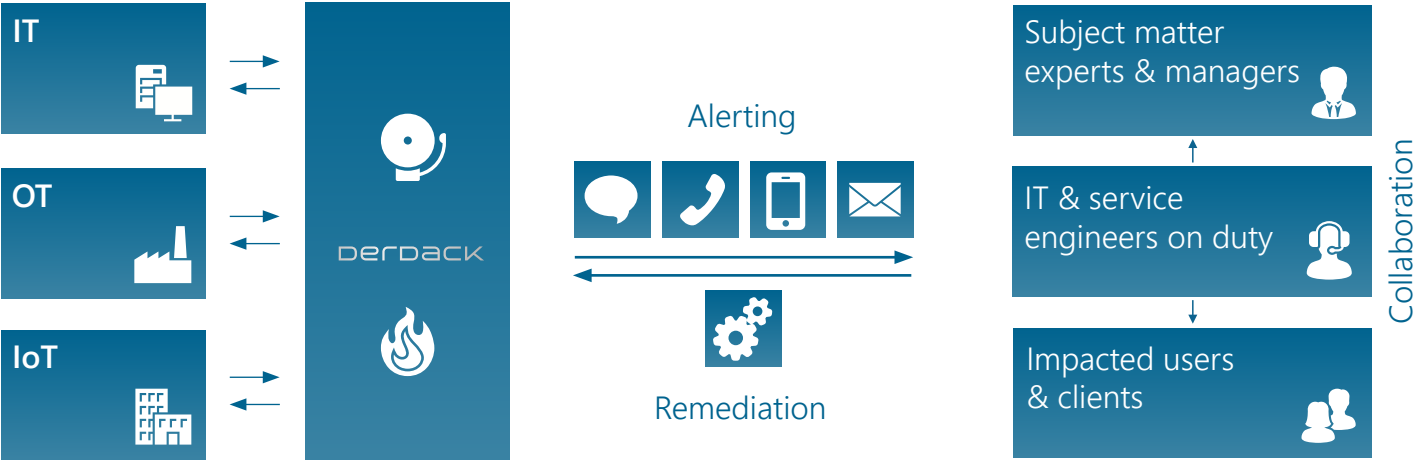
On-call duty and shift scheduling. Timezones, follow-the-sun, drag&drop planning, auto-rotations, reports.

## Remediation



Mobile app, first responder actions, troubleshooting, IT remote control, machine-access, automation job execution.

## Alert Notifications and Anywhere Response



## Benefits

- Top-reliable 24/7 alerting and anywhere response
- Significant shorter response and resolution times
- Improved accountability for critical incidents
- Reduction of erroneous actions and human latencies
- Transparency and auditability for alert notifications and responses
- Improved organizational agility and flexibility
- Up to 66% HR costs savings by enabling on-call team operation

Reduce incident response & resolution times for your mission-critical operations by 90%. Trusted by leading global brands.



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